

# How to keep TRIUMF secure

## Acceptable Use Policy FAQ

### Employees

#### What is considered Acceptable Use of TRIUMF IT?

- All work-related activities.
- Research and analysis for TRIUMF projects.
- Limited personal use.

#### What are examples of acceptable and unacceptable personal use?

- YES** to checking personal email or browsing the web on a break.
- NO** to accessing material inappropriate in a professional setting.
- NO** to streaming video or using excessive bandwidth.

#### How can I help keep TRIUMF IT secure?

- Use strong and unique passwords for all of your accounts.
- Update your operating system and security software regularly.

#### Can I modify TRIUMF IT?

- No. IS&T vets all hardware and software to ensure security.

#### What should I do if I encounter suspicious activity online?

- Contact IS&T as soon as possible
- Always verify the identity of those who send you links or attachments.

### Supervisors

#### As a supervisor, what are my responsibilities under the AUP?

- Inform your team of the policy and their responsibilities.

#### How should I monitor my team's use of IT?

- Make sure your team is using IT responsibly.
- Be aware of inappropriate activities (e.g., accessing offensive material, using IT for business unrelated to TRIUMF, etc.)

#### What if my team needs specialized software or hardware?

- Contact IS&T to learn what options your team may have for meeting its needs.

#### What is the policy for travel?

- Consult '**Safeguarding Your Research**' at [science.gc.ca](https://science.gc.ca) before travel that involves TRIUMF IT or TRIUMF data to mitigate any risks to our security and contact IS&T if you have any questions or concerns.

#### What should I do if I learn of a violation of the AUP?

- Contact IS&T as soon as possible to address any potential risks.

Contact Helpdesk at <https://helpdesk.triumf.ca/> for details on our Acceptable Use Policy (Document-193101)